

CUSTOMER INFORMATION 24-13

NOVEMBER 08, 2024

NOTIFICATION FROM THE MINISTRY OF AGRICULTURE
AND FOOD INDUSTRY OF THE REPUBLIC OF MOLDOVA
TO KIWA BCS CUSTOMERS



Dear valued customers,

As your organic Control Body, Kiwa BCS is responsible to inform you about a very important notification we received from the Ministry of Agriculture and Food Industry of the Republic of Moldova you can read below.

Dear Kiwa BCS,

Hereby, with reference to the notification letter issued by the Ministry of Agriculture and Food Industry no. 15-07/3155 from 18.09.2024 regarding recognition of the control body Kiwa BCS Öko-Garantie GmbH to operate on territory of Republic of Moldova, informs the following.

According to the article 24 of the Law no. 237/2023 regarding production and labelling of organic products, „Prior introducing any product on the market as "organic" or "in conversion" or before the conversion period, operators and groups of operators who produce, process, distribute or store organic products or in conversion, who import or export such products or that introduces such products to the market **registers its activity at the control authority**. Upon registration, operators or groups of operators indicate the control body that verify their compliance with organic production rules.

As the time of writing, not all operators listed on your webpage or reported as clients for the 2023 have registered their activity at the Ministry. We would like to draw your attention, that operators failing to register to the control authority might be sanctioned and should be considered by control body as a non-conformity.

Please, consider taking necessary measures to inform the operators you have contracts with, that they must submit their registration to the Ministry. The below link provides the forms that must be completed by the operators. Nevertheless, they can contact us directly by the contacts provided with this email.

<https://maia.gov.md/ro/content/fi%C8%99ele-de-%C3%AEnregistrare-%C3%AEn-agricultura-ecologic%C4%83>

For further information, please do not hesitate to contact, Ms. Marina ILUȘCA, head of the Department of organic production and products with designation of origin (email: marina.ilusca@maia.gov.md, tel. +373 22 204 524).

With this customer information letter, Kiwa BCS kindly asks all affected certified customers get in touch immediately with the Ministry using contact data from above.

i. V. Karlo Zeljko
-Head of Team Operations international-

i. V. Ronald Wesner
-Technical Management-

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If you have any queries or general questions about the control procedures, we will be happy to help you during our office hours by telephone (+49 911 42439 - EXT) or all day by e-mail. All contact details can be found on our website, too: <https://www.kiwa.com/de/en/about-kiwa/subsidiaries/contact-persons-kiwa-bcs-oko-garantie-gmbh/>

Office hours (Central European Time)

Monday to Thursday: 9:00am to 16:00pm

Friday: 9:00am to 14:00pm

Service: OSP updates, company name/ address change/ tour-planning/ submission of documents for correction of NCF (non-conformities)



de.service-international.bcs@kiwa.com



Contact

- Beate Erlbeck (EXT -33)
- Roxana Cruz (EXT -68)

Quotations, additional certification services, contracts



de.sales.bcs@kiwa.com



Contact

- Oliver Altwasser (EXT -37)
- Kristina Grocholl (EXT -76)

Request / creation of import control certificates (COI), transaction certificates (TC)



de.tc.in.bcs@kiwa.com



Contact

Applications Germany, Eastern Europe and Africa

- Tobias Süß (EXT -53) Deputy: Claudia Valencia (EXT -54)

Applications Asia, Saudi Arabia

- Claudia Valencia (EXT-54) Deputy: Tobias Süß (EXT -53)

Applications China and Turkey

- Marco Hafner (EXT -77) Deputy: Claudia Valencia (EXT -54)

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Invoicing

For questions
about your
invoice



Dimitri.regel@kiwa.com



Contact

- Dimitri Regel (EXT -63)

Residues cases



de.residues.bcs@kiwa.com



Contact

- Marlene Radolf (EXT -29)
- Natalia Redam (EXT -49)

Head of Team Operations International 49702 & 49703

Coordination of
control
implementation,
certification,
technical support
of control
procedures



karlo.zeljko@kiwa.com



Contact

- Karlo Zeljko (EXT -62)

Technical Management



ronald.wesner@kiwa.com



Contact

- Ronald Wesner (EXT -14)

General Management



ivonne.wimmer@kiwa.com



Contact

- Ivonne Wimmer (EXT -10)