

CUSTOMER INFORMATION 24-12

23RD OF OCTOBER 2024



Webinars on the new EU regulation for third countries, Delegated Act C (2024)5329, customer survey

Dear valued customers,

With this customer information we are happy to inform you about our upcoming Kiwa Academics on the new EU organic regulation (EU) 2018/848 for third countries. Furthermore, we give you one more time an overview of the transition from BOPS to (EU) 2018/848.

Additionally, we cordially invite you to take part in our customer survey which has been sent via mail on October 18th – the survey is open until 30th of October. Your feedback does mean a lot to us and helps us to improve our services.

1 KIWA ACADEMY: INTRODUCTION TO THE EU ORGANIC REGULATION (EU) 2018/848

The EU organic regulation (EU) 2018/848 will be in force from 1st January 2025 for operators located in Third Countries (TC). This new legal framework is applicable for all operators who want to market their organic product in Europe. Kiwa BCS Öko-Garantie GmbH (Kiwa BCS) has been officially recognized by the European Commission as a control body in accordance with 2018/848.

The regulation is formed by the basic legal Act (EU) 2018/848 and other delegated and implementing acts which complement the core one.

All relevant regulations are available in the EUR-lex website under the following link:
<https://eur-lex.europa.eu/homepage.html?locale=en>



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To give you a detailed overview of the new EU organic regulation (EU) 2018/848, Kiwa BCS is offering the webinar “**Introduction to the EU organic regulation (EU) 2018/848**” on 2 dates (the content of both webinars is identical):

→ **November 19th, 2024 (08:30a.m. CET).**

→ **November 26th, 2024 (08:30a.m. CET).**

The webinar is aimed at all companies (based in third countries) that are currently BOPS certified or would like to become EU organic certified soon. The webinar will take place via ClickMeeting webinar software (no software download required).

The registration form can be found attached and here:

<https://www.kiwa.com/de/en/news/2024/introduction-eu-organic-regulation-eu-2018-848/>

2 DELEGATED ACT C (2024)5329 IN COMMISSION ADOPTION SINCE 29 JULY 2024

On July 29, 2024, the European Commission issued Delegated Act C (2024)5329, which contains significant provisions regarding the validity of documentary evidence for organic certification. Key points of the act include:

“The documentary evidence¹

¹ Documentary evidence = Certificate/Master certificate *issued before 31 December 2024 by control authorities and control bodies recognized in accordance with Article 33(3) of Council Regulation (EC) No 834/2007 to the operators and groups of operators whose certification referred to in paragraph 1 is pending on 31 December 2024, shall remain valid until the end of their validity period but not beyond 15 October 2025.” **

Implications for your certification:

- **Validity Extension:** Any documentary evidence issued by recognized control authorities (bodies) before December 31, 2024, will remain valid until the original expiration date or until October 15, 2025, whichever comes first.
- **Action Required:** Please ensure that all your certification documents comply with this new provision to avoid any disruptions in your certification status.

Effective **November 1, 2024**, **Kiwa BCS ÖKO-Garantie GmbH** will start inspections in accordance with **Regulation (EU) 2018/848** on organic production and labelling. Annual inspections in accordance with Regulation (EU) 834/2007 will stop and are not possible anymore.

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These inspections aim to ensure ongoing compliance with EU organic standards and to uphold the integrity of the organic market.

What this means for you:

- **Inspection Schedule:** Inspections will begin from November 1, 2024. You will receive specific scheduling details from Kiwa BCS Service Team.
- **Preparation:** Ensure that all practices, records, and documentation are up-to-date and compliant with EU Regulation 2018/848 to facilitate a smooth inspection process.

3 KIWA BCS CUSTOMER SURVEY

To offer you the best possible service, we would like to ask you for your feedback (if you didn't take part yet). We have therefore designed a short survey to find out what you think about our customer service.

It will take about 5 minutes to take part in the survey. **Participation is possible until October 30, 2024.** The survey was created by Kiwa BCS Öko-Garantie GmbH and runs via Microsoft Forms.

The survey is anonymous and does not offer any means of identification. Your details, in the form of your answers, will be treated as strictly confidential.

Please click on the following link to start the survey:

<https://forms.office.com/e/SK20HtXGvt>

If you have any questions or comments about the survey, please do not hesitate to contact Mr. Alan Hörz (Alan.Hoerz@kiwa.com).

Kind regards,
Kiwa BCS Öko-Garantie GmbH

A handwritten signature in blue ink, appearing to read "Karlo Zeljko".

i. V. Karlo Zeljko
-Head of Team Operations international-

A handwritten signature in blue ink, appearing to read "RW".

i. V. Ronald Wesner
-Technical Management-

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If you have any queries or general questions about the control procedures, we will be happy to help you during our office hours by telephone (+49 911 42439 - EXT) or all day by e-mail. All contact details can be found on our website, too: <https://www.kiwa.com/de/en/about-kiwa/subsidiaries/contact-persons-kiwa-bcs-oko-garantie-gmbh/>

Office hours (Central European Time)

Monday to Thursday: 9:00am to 16:00pm

Friday: 9:00am to 14:00pm

Service: OSP updates, company name/ address change/ tour-planning/ submission of documents for correction of NCF (non-conformities)



de.service-international.bcs@kiwa.com



Contact

- Beate Erlbeck (EXT -33)
- Roxana Cruz (EXT -68)

Quotations, additional certification services, contracts



de.sales.bcs@kiwa.com



Contact

- Oliver Altwasser (EXT -37)
- Kristina Grocholl (EXT -76)

Request / creation of import control certificates (COI), transaction certificates (TC)



de.tc.in.bcs@kiwa.com



Contact

Applications Germany, Eastern Europe and Africa

- Tobias Süß (EXT -53) Deputy: Claudia Valencia (EXT -54)

Applications Asia, Saudi Arabia

- Claudia Valencia (EXT-54) Deputy: Tobias Süß (EXT -53)

Applications China and Turkey

- Marco Hafner (EXT -77) Deputy: Claudia Valencia (EXT -68)
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Invoicing

For questions
about your
invoice



Dimitri.regel@kiwa.com



Contact

- Dimitri Regel (EXT -63)

Residues cases



de.residues.bcs@kiwa.com



Contact

- Marlene Radolf (EXT -29)
- Natalia Redam (EXT -49)

Head of Team Operations International 49702 & 49703

Coordination of
control
implementation,
certification,
technical support
of control
procedures



karlo.zeljko@kiwa.com



Contact

- Karlo Zeljko (EXT -62)

Technical Management



ronald.wesner@kiwa.com



Contact

- Ronald Wesner (EXT -14)

General Management



ivonne.wimmer@kiwa.com



Contact

- Ivonne Wimmer (EXT -10)