

CUSTOMER INFORMATION 24-11

OCTOBER 10, 2024

TRANSITION OF CONTRACT/CONTRACTUAL
OBLIGATIONS TO REGULATION (EU) 2018/848



Dear valued customer,

This Customer-Information (24-11) is a follow-up letter of our latest Customer-Information "24-10-Customer Information-Kiwa BCS Öko-Garantie GmbH Transition to Compliance EU 2018-848-240830", which is important for our customers certified under our certification-scheme "BOPS" which is equivalent to EU-regulation (EC) 834/2007.

On **November 1st, 2024**, Kiwa BCS Öko-Garantie GmbH (Kiwa BCS) will start inspections in accordance with **Regulation (EU) 2018/848** on organic production and labelling. Annual inspections in accordance with "BOPS" (BCS Organic Production Standard) will stop and are not possible anymore.

The intention of this Customer-Information is to explain how to maintain valid your contractual obligations, as agreed on in your current contract under old EU-regulation (EC) 834/2007, as well under the new EU-regulation (EU) 2018/848. Our aim is to minimise the effort for you and us.

1 MAINTENANCE OF YOUR CONTRACTUAL OBLIGATIONS AS WELL UNDER THE NEW EU-REGULATION (EU) 2018/848 AND EXTENSION OF CONTRACTUAL OBLIGATIONS

- Kiwa BCS has decided to apply the following approach to effectively assure the incorporation of your obligations according to the new Regulation (EU) 2018/848 in your existing contract under (EC) 834/2007:
 - 1 Customers, already certified under (EC) 834/2007 and willing to continue certification under (EU) 2018/848, **don't need to sign a new contract** for (EU) 2018/848 with Kiwa BCS.
 - 2 The **Standard Terms and Conditions** (STC) associated with your contract under the regulation (EC) 834/2007 **remain valid** as well for the new regulation (EU) 2018/848.
 - 2.1 The current version of our STC are available on our website at [General terms and conditions, regulations and forms \(kiwa.com\)](https://www.kiwa.com/en/general-terms-and-conditions-regulations-forms)
 - 3 All clauses in your contract under (EC) 834/2007 will **remain valid, except** the items affected by **amendments** as follows:

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3.1 Your contract under the regulation (EC) 834/2007 will be **amended** in clause “Preliminary Remarks” as follows:

3.1.1. The inspection system according to Article 27 ff. of the regulation (EC) 834/2007 is replaced by regulation (EU) 2018/848.

3.1.2. This means: Your certification-activities will be subject to Regulation (EU) 2018/848.

3.2 Your contract under the regulation (EC) 834/2007 will be amended in clause § “Scope of Contract” as follows:

3.2.1. Regulation (EC) 834/2007 is replaced by Regulation (EU) 2018/848.

3.2.2. This means: The new “Scope of Contract” is the certification-regime under the regulation (EU) 2018/848.

3.3 Your contract under (EC) 834/2007 will be **amended** in clause § “Rights and Obligations of the Operator” as follows:

3.3.1. Kiwa BCS’s “Declaration on Organic System Plan” (Commitment), to be signed by the customer, is included in clause § “Rights and Obligations of the Operator”.

3.3.2. This means:

3.3.2.1. The customer undertakes to comply with the requirements of the new regulation (EU) 2018/848.

3.3.2.2. The customer has to sign the new “Declaration on Organic System Plan”.

3.3.2.3. The customer has to sign the new “Organic System Plan” covering the relevant certification-activity.

- The amendments as described above will come into effect immediately, unless you terminate this service (existing contract) till 31st of October 2024 in written notice.

1.1 CONCLUSION

- Your contract under the EU-regulation (EC) 834/207 has been amended and considers now the new obligations according to the new EU-regulation (EC) 2018/848. Relevant attachments to this amended contract are:
 - “Declaration on Organic System Plan”
 - “Organic System Plan” covering your relevant certification-activity

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■ What's next?

If you wish to maintain your organic certification (i.e. keep your contract with Kiwa BCS valid), there is nothing more you need to do at this stage. We will send you the latest versions of the documents before your next inspection.

A handwritten signature in blue ink, appearing to read "Karlo Zeljko".

i. V. Karlo Zeljko
-Head of Team Operations international-

A handwritten signature in blue ink, appearing to read "R. Wesner".

i. V. Ronald Wesner
-Technical Management-

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If you have any queries or general questions about the control procedures, we will be happy to help you during our office hours by telephone (+49 911 42439 - EXT) or all day by e-mail. All contact details can be found on our website, too: <https://www.kiwa.com/de/en/about-kiwa/subsidiaries/contact-persons-kiwa-bcs-oko-garantie-gmbh/>

Office hours (Central European Time)

Monday to Thursday: 9:00am to 16:00pm

Friday: 9:00am to 14:00pm

Service: OSP updates, company name/ address change/ tour-planning/ submission of documents for correction of NCF (non-conformities)



de.service-international.bcs@kiwa.com



Contact

- Beate Erlbeck (EXT -33)
- Roxana Cruz (EXT -68)

Quotations, additional certification services, contracts



de.sales.bcs@kiwa.com



Contact

- Oliver Altwasser (EXT -37)
- Kristina Grocholl (EXT -76)

Request / creation of import control certificates (COI), transaction certificates (TC)



de.tc.in.bcs@kiwa.com



Contact

Applications Germany, Eastern Europe and Africa

- Tobias Süß (EXT -53) Deputy: Claudia Valencia (EXT -54)

Applications Asia, Saudi Arabia

- Claudia Valencia (EXT-54) Deputy: Tobias Süß (EXT -53)

Applications China and Turkey

- Marco Hafner (EXT -77) Deputy: Claudia Valencia (EXT -54)

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Invoicing

For questions
about your
invoice



Dimitri.regel@kiwa.com



Contact

- Dimitri Regel (EXT -63)

Residues cases



de.residues.bcs@kiwa.com



Contact

- Marlene Radolf (EXT -29)
- Natalia Redam (EXT -49)

Head of Team Operations International 49702 & 49703

Coordination of
control
implementation,
certification,
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of control
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Contact

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General Management



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Contact

- Ivonne Wimmer (EXT -10)