

CUSTOMER INFORMATION

2024-05



Training for inspectors, NOP Certificates application form, Thaifex exhibition and customer download area

Dear valued customers,

With this customer information we would like to give you some insights to our annual inspector and certifier training that took place in Nuremberg earlier this Year. Furthermore, you will find the latest information on NOP import certificates. We kindly invite you to visit our booth at Thaifex Anuga Asia in Bangkok end of this month. Finally, we are happy to inform you about the new download area for customers – here you can find all relevant documents (e.g. OSP) at a glance.

1 YEARLY TRAINING FOR INSPECTORS AND REVIEWERS IN NUREMBERG

Kiwa BCS
insights



INTERNATIONAL ASSESSOR TRAINING IN NUREMBERG



From 5-8 March, we invited our international inspectors to Nuremberg for our annual training course.

On this 4-day training the focus has been set to train all participants on the new final rule of NOP as well as on the major upcoming changes in EU regulation for third countries.

In addition to technical details on various organic schemes - it is of course also about seeing each other in person, exchanging ideas and experiences and having plenty of opportunities to talk.

Therefore, we had several group activities planned: e.g. a city tour in Nuremberg, traditional dinners, and a role-play.

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We were also able to congratulate and honor two of our long-term inspectors Ralph Peckover (25 Years) and Sadreddine Beji (20 Years) for their valuable work and loyalty in the last decades.

The training was a huge success and a result of the excellent cooperation between the teams. Thanks to all participants!



From left to right: Karlo Zeljko (Head of Team Operations International, Ralph Peckover (Inspector based in South Africa), Sadreddine Beji (Inspector based in Tunisia), Ivonne Wimmer (General Manager Kiwa BCS).

2 NOP IMPORT CERTIFICATES - NEW APPLICATION FORM

The [Strengthening Organic Enforcement Rule \(SOE\)](#) requires all organic imports into the United States to be declared as organic and associated with a NOP Import Certificate (NIC). This change will enhance traceability and oversight of organic imports into the United States and thereby make fraud more difficult. A [NOP Import Certificate](#) is a transaction certificate that contains detailed information about the origin and quantity of organic products being imported into the United States of America.

Since March 19th, 2024, all organic products imported to the US have to be associated with a NIC issued from the Organic Integrity Database (OID).

Not only NOP but also EU certified operations trading products within the terms of the EU-US organic equivalency arrangement have to be registered in the OID. [Please find the application form for NOP Import certificates attached.](#)

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3 MEET US AT THAIFEX ANUGA IN BANGKOK

Save the
Date!



Visit Kiwa BCS at THAIFEX – Anuga Asia in Bangkok, 28 May to 1 June 2024!

THAIFEX – Anuga Asia extends the Anuga experience to Asia, focusing on the food & beverages, food service & food technology. 11 trade shows, 11 trend topics, special shows, and supporting programs spanning the entire industry value chain, makes THAIFEX – Anuga Asia a platform poised to redefine the future of the food and beverage industry alongside you.

As an international organic control body Asia is a very important market for Kiwa BCS. Not only do we have an office in China since more than 25 Years, but Kiwa BCS also performs inspection across Asia and South-East Asian countries.

Take the opportunity and meet us in person at Thaixex. We will be part of the German pavilion and can be found at Hall 6 booth number 6-L07.

Arrange an appointment with us now or drop by spontaneously and let's get into an exchange that promotes long-term partnerships. After all, organically produced food is an integral part of a future in which sustainable management, food justice and food security are top priorities.

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4 GOOD TO KNOW: NEW CUSTOMER DOWNLOAD AREA

In our customer download area, you will find important documents for organic inspections. We provide you all latest OSP documents as well as additional useful documents to prepare for inspection. This download area will grow soon so that you can find all relevant information for all schemes at one place.

<https://www.kiwa.com/de/en/downloads-kiwa-bcs/important-documents-for-your-organic-certification/>

You can notify us of changes in your production processes/QM procedures/responsible persons at the latest before the next annual inspection with the OSP.



Kind regards,
Kiwa BCS Öko-Garantie GmbH

A handwritten signature in blue ink, appearing to read "Karlo Zeljko".

i. V. Karlo Zeljko
-Head of Team Operations international-

A handwritten signature in blue ink, appearing to read "Ronald Wesner".

i. V. Ronald Wesner
-Technical Management-

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If you have any queries or general questions about the control procedures, we will be happy to help you during our office hours by telephone (+49 911 42439 - EXT) or all day by e-mail. All contact details can be found on our website, too: <https://www.kiwa.com/de/en/about-kiwa/subsidiaries/contact-persons-kiwa-bcs-oko-garantie-gmbh/>

Office hours (Central European Time)

Monday to Thursday: 9:00am to 16:00pm

Friday: 9:00am to 14:00pm

Service: OSP updates, company name/ address change/ tour-planning/ submission of documents for correction of NCF (non-conformities)



de.service-international.bcs@kiwa.com



Contact persons

- Beate Erlbeck (EXT -33)
- Roxana Cruz (EXT -68)

Quotations, additional certification services, contracts



de.sales.bcs@kiwa.com



Contact persons

- Oliver Altwasser (EXT -37)
- Kristina Grocholl (EXT -76)

Request / creation of import control certificates (COI), transaction certificates (TC)



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Contact persons

Applications Germany, Eastern Europe and Africa

- Tobias Süß (EXT -53) Deputy: Claudia Valencia (EXT -54)

Applications Asia, Saudi Arabia

- Claudia Valencia (EXT-54) Deputy: Tobias Süß (EXT -53)

Applications China and Turkey

- Liping Zou (EXT -77) Deputy: Roxana Cruz (EXT -68)

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Invoicing

For questions
about your
invoice



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Contact person

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Contact persons

- Marlene Radolf (EXT -29)
- Natalia Redam (EXT -49)

Head of Team Operations International 49702 & 49703

Coordination of
control
implementation,
certification,
technical support
of control
procedures



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- Ivonne Wimmer (EXT -10)