



Kiwa UK Group Quality Policy

It is the policy of Kiwa UK Group that the service provided to customers shall be carried out in accordance with the requirements of UKAS accreditation for all tests and certification activities for which such accreditation is held.

Furthermore, should the standard range of services offered be extended, it is the policy that the principles of UKAS accreditation shall be applied as soon as is practicable and that formal accreditation shall be sought without undue delay.

For any projects carried out on an ad-hoc, or one-off basis, the general principles contained within this Quality Manual shall be adhered to in so far as they can apply to such work.

At all times, and for all projects, the following areas must be maintained at the highest levels:

- technical and commercial integrity
- compliance with specified levels of accuracy
- careful observation and accurate recording

The Technical Director is responsible to the Board of Kiwa Ltd. for implementing all aspects of the Quality Policy and for ensuring that the requirements of the Standards BS EN ISO/IEC 14065, 17025, 17065, 17021 and of UKAS are met for accredited services.

The Quality Manager has overall responsibility for the control of quality, including the administration of the Quality Management System and the provision of advice on quality issues to staff, the Technical Director, and the Board of Kiwa Ltd.

It is the responsibility of all staff to familiarise themselves with the Quality Manual and associated documentation and to comply with the policies and procedures contained therein.

This statement is reviewed annually and is the responsibility of Kiwa UK Group's Head of Quality.