

Kiwa UK Group Quality Policy

We are committed to delivering high-quality testing, inspection, certification and verification services, with valid and reliable outcomes, which our clients can trust and have confidence in. We are also committed to good professional practice in all of the fields in which we operate, to acting with fairness, impartiality and integrity, and to satisfying our clients' requirements and expectations.

We have an established quality management system that allows us to consistently fulfil the requirements of the relevant international standards, our accreditations and our UK Government Approved Body statuses. We are committed to the continuous improvement of our quality management system, and to the value of the services we provide to our clients.

We ensure that our staff are appropriately trained and have the right skills, attitude, knowledge and expertise to deliver high quality services, and to create tangible added value for our clients. We provide the necessary resources, facilities and equipment to enable this.

We support staff in familiarising themselves with the requirements of the quality management system, their implementation of, and compliance with, its policies and procedures in their daily work, and in understanding how following them supports our success. We ensure that the integrity of the quality management system is maintained when changes are made and implemented.

Policy Authorised By:

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Lee Shaw - Kiwa UK Group Head of Quality

Date Authorised: 12th May 2025